COMPLETE IT OUTSOURCING

Our **IT** Solution

Our **Complete IT Outsourcing** service offers your business the IT resources, expertise, support, and guidance necessary for successful IT without the cost or hassle of maintaining these resources in-house. Businesses without successful IT often experience:

- No clear IT strategy or direction
- Surprise IT costs
- Long response & resolution times

- Wasting time fighting technology
- Lack of security planning
- Being outperformed by competitors

What Makes us Different? **Fractional CIO**

Our IT solution is successful because it's led by a true CIO. A Chief Information Officer (CIO) is an executive-level position that combines technical expertise with an extensive business background to guide information technology within an organization. Unfortunately, the expertise a full-time CIO offers is not affordable to retain in-house for most small businesses. To solve this problem, we developed our **Fractional CIO** service. By leveraging our scale, we're able to provide the immense value of a CIO-led IT solution at a price that makes sense for a smaller business. Here's what your CIO will do for your business:

Strategy & Vision
Develop a cohesive IT strategy and overall direction that supports your current and future business goals

Improve Efficiency
Understand how your business operates and identify areas where technology can make you more efficient

Cost Optimization
Vet current and potential technology to ensure that you're only paying for what you actually need

Risk Management
Identify your risks, classify and explain severity, and provide guidance on remediation

Tech Trends
Keep you informed about new technology, best practices, overall IT trends, and emerging threats

Budget Roadmap
Create a roadmap that will plan and budget for all IT initiatives; eliminating surprise costs & reducing downtime
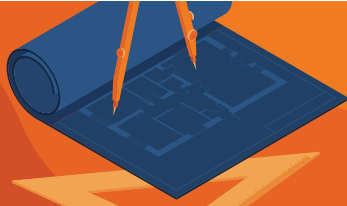
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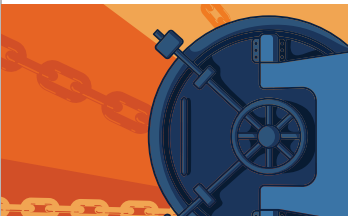
Aldridge's **IT** Outsourcing Service

We deliver our **IT Outsourcing** service based on the **Aldridge Framework for Successful IT**, which outlines the four principles needed to run a highly functional and effective IT solution: strategy, design, implementation, and support. Underpinning our four principles is security. IT needs to be efficient and help the business accomplish its goals, while keeping the business protected from threats. While many organizations may excel in one or more of these areas, **a successful IT operation is only possible when all of the principles are working together**.

Aldridge Framework for Successful **IT**

Strategy

Lack of strategic planning is the root cause of unsuccessful IT. We will work to truly understand your business, allowing us to develop an **IT strategy** that aligns with your overall business strategy and helps you **reach your business goals**.

Design

You will get access to a team of solutions architects with a variety of skillsets and technical specializations that will design a **best-fit IT solution** that efficiently supports your business's needs and goals.

Implementation

Aldridge's implementation team will bring the vision for your organization's IT strategy and design to life. A well-maintained **IT Roadmap and Budget** will ensure your IT initiatives are implemented **on time** and **on budget**.

Support

Between our Service Desk and Network Operations Center your business will have **24 x 7 x 365** support. Our **Support Guaruntees** and **Service Level Agreement** outline how we deliver IT support so you know exactly what to expect.

Security

Cyber threats are always evolving, necessitating your IT security to evolve alongside them. IT security is not a one and done task, but a continuous process of reevaluating and strengthening your company's defenses based on current threats and risk management best practices. Our team of security professionals will keep your business safe by **identifying your business-critical systems** and ensuring they are protected from both **external** and **internal threats**.

Interested in how we can help your business? Schedule a free consultation today!

Schedule a Consultation

"The service our company receives from Aldridge is excellent from the CIO to every Service Technician, Aldridge exceeds our company's IT requirements. THANK YOU."

- Michael, Professional Services, Current Client

AICPA SOC

Gold
Microsoft
Partner
Microsoft

MSP Verify

Your Technology Solutions Partner